

- WARRANTY DOCUMENT - BULKSTREAM and Heat Exchanger fitted

Xstream Solar Hot Water Cylinders (Pty) Ltd
(Reg: 2003 / 020396 / 07)



HEAD OFFICE
HUGUENOT STATION DISTILLERY RD
PAARL
TEL: +27 21 872 0900
FAX: +27 21 872 8604

SERIAL NUMBER:

CONGRATULATIONS

You are now the proud owner of an Xstream Corrosion Free Hot Water Cylinder (HWC).

WARRANTY – BULKSTREAM and Heat Exchanger fitted

A FIVE (5) YEAR WARRANTY COVERS ALL BULKSTREAM™ WATER STORAGE TANKS AND HEAT EXCHANGERS, SUBJECT TO NORMAL AND CORRECT INSTALLATION AND USAGE. (**It is a time reducing warranty). THE WARRANTY IS AGAINST FAULTY MATERIALS AND/OR WORKMANSHIP IN MANUFACTURE AND IS APPLICABLE FROM THE DATE OF INVOICE, ALTERNATIVELY THE DATE OF DISPATCH WILL BE USED.

This warranty covers parts only, and labour will be charged out at rates applicable at the time. Xstream Solar Hot Water Cylinders (Pty) Ltd's obligations are specifically limited to the foregoing and this warranty expressly covers the Xstream range of water heaters only and does not cover any other parts of the installation which may as a consequence of the failure or defect of Xstream water heaters, become damaged in any way whatsoever and in no circumstances shall Xstream be held liable for any direct or indirect or consequential loss suffered by the customer or any other party.

This warranty is the only warranty which is given and is expressly in lieu of all other warranties, expressed or implied in law, including any implied warranty of merchantability or fitness for a particular purpose. No amendments or additions to this warranty shall be binding on Xstream Solar Hot Water Cylinder (Pty) Ltd unless recorded in writing and signed by a duly authorized officer of the company.

This warranty shall be vitiated and rendered of no force and effect if any repairs or any work is undertaken by the customer or others on his behalf in an attempt to remedy an alleged fault unless authorized in writing by the manufacturer.

Only the tank and the heat exchanger fitted, and the construction thereof form part of this warranty. Any modifications to the tank and/or heat exchanger fitted are as such specifically excluded from this warranty.

****the extent of the cover provided by this warranty, is reduced annually, on the anniversary of the date of purchase, by an amount proportionate to the period of the warranty, e.g. purchase price R1 000.00, cover reduced in year two, to R800.00, in year three to R600.00, in year four to R400.00, in year five to R200.00**

All service calls and correspondence are to be addressed to:

THE SERVICE MANAGER:

The Service Department
Xstream Solar Hot Water Cylinders (Pty) Ltd
PO BOX 3132
Paarl
7620
021 872 0900
021 872 8604
info@xstream.co.za
www.xstream.co.za

Telephone:

Facsimile:

E-mail:

Website:

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WARRANTY MANUAL