

**- WARRANTY DOCUMENT -**  
**Vacustream Non-electrical**



Xstream Solar Hot Water Cylinders (Pty) Ltd  
(Reg: 2003 / 020396 / 07)



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PAARL  
TEL: +27 21 872 0900  
FAX: +27 21 872 8604  
FAX: +27 21 872 8604

SERIAL NUMBER PREFIX: 2B

**SERIAL NUMBER:**

**CONGRATULATIONS**

You are now the proud owner of an Xstream Corrosion Free Hot Water Cylinder (HWC).

**WARRANTY – Vacustream™ and Supplstream Tank**

A SEVEN (7) YEAR WARRANTY COVERS ALL VACUSTREAM™ WATER HEATERS, SUBJECT TO NORMAL AND CORRECT INSTALLATION AND USAGE. (\*\*It is a time reducing warranty). THE WARRANTY IS AGAINST FAULTY MATERIALS AND/OR WORKMANSHIP IN MANUFACTURE AND IS APPLICABLE FROM THE DATE OF INVOICE, ALTERNATIVELY THE DATE OF DISPATCH WILL BE USED.

This warranty covers parts only, and labour will be charged out at rates applicable at the time. Xstream Solar Hot Water Cylinders (Pty) Ltd's obligations are specifically limited to the foregoing and this warranty expressly covers the Xstream range of water heaters only and does not cover any other parts of the installation which may as a consequence of the failure or defect of Xstream water heaters, become damaged in any way whatsoever and in no circumstances shall Xstream be held liable for any direct or indirect or consequential loss suffered by the customer or any other party.

This warranty is the only warranty which is given and is expressly in lieu of all other warranties, expressed or implied in law, including any implied warranty of merchantability or fitness for a particular purpose. No amendments or additions to this warranty shall be binding on Xstream Solar Hot Water Cylinder (Pty) Ltd unless recorded in writing and signed by a duly authorized officer of the company.

This warranty shall be vitiated and rendered of no force and effect if any repairs or any work is undertaken by the customer or others on his behalf in an attempt to remedy an alleged fault unless authorized in writing by the manufacturer.

**Float valve**

The float valve carries no warranty.

**Vacuum tubes**

The warranty is attached (Sunscan).

**\*\*the extent of the cover provided by this warranty, is reduced monthly, on the anniversary of the date of purchase, by an amount proportionate to the period of the warranty, e.g. purchase price R1 000.00, cover reduced in month 14 being (84-14)/84 x 1 000 = R833 etc.**

**Xstream Solar HWC (Pty) Ltd may decide either to pay the balance of the warranty out in cash or to have the cylinder repaired or replaced, in which case the warranty will not start afresh as the warranty period will still be calculated from the original installation regardless how many repairs or replacements have been carried out.**

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**MAINTENANCE INSTRUCTIONS**

The Xstream Vacustream™ HWC requires basically no maintenance. The float valve may be serviced from time to time by removing any dirt that might have formed in the float operating system.

All service calls and correspondence are to be addressed to:

THE SERVICE MANAGER:

The Service Department  
Xstream Solar Hot Water Cylinders (Pty) Ltd  
PO BOX 3132  
Paarl  
7620  
021 872 0900  
021 872 8604  
[info@xstream.co.za](mailto:info@xstream.co.za)  
[www.xstream.co.za](http://www.xstream.co.za)

Telephone:  
Facsimile:  
E-mail:  
Website:

- **WARRANTY DOCUMENT** -  
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**Website: www.xstream.co.za**

**Distillery Road**  
**Paarl**  
**7646**

**PO Box 3132**  
**Paarl**  
**7620**

# WARRANTY MANUAL

**Refer to installation manual for installation procedure**